

eCOMMERCE TERMS & CONDITIONS - V1.1

Terms & Conditions and Prices subject to change without prior notice. Refer to www.magiclightbox.com/terms for the latest up to date Terms & Conditions applicable to this rental.

These Terms & Conditions are to be read in conjunction with our standard Rental Terms & Conditions. The latest version of which is available on our website.

1. Goods & Services

The Magic Lightbox Company (Pty)Ltd supplies consulting, rental & digital tailoring services to the film industry.

2. Delivery Policy

Subject to availability, receipt of payment and verification of identity rental equipment will be made available on the date of rental. All bookings will be confirmed via email.

3. Export Restriction

The offering on this website is available to South African clients only.

4. Return & Refunds Policy

The provision of goods and services by The Magic Lightbox Company (Pty)Ltd is subject to availability. In cases of unavailability, The Magic Lightbox Company (Pty)Ltd will refund the client in full within 30 days. Cancellation of orders by the client will attract a 5% administration fee. Please refer to our Rental Terms & Conditions for further details.

5. Customer Privacy Policy

The Magic Lightbox Company (Pty)Ltd shall take all reasonable steps to protect the personal information of users. For the purposes of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

<http://www.lawsofsouthafrica.up.ac.za/index.php/current-legislation>.

6. Payment Options Accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into The Magic Lightbox Company (Pty)Ltd bank account, the details of which will be provided on request.

7. Card acquiring and security

Card transactions will be acquired for The Magic Lightbox Company (Pty)Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by The Magic Lightbox Company (Pty)Ltd separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

The Magic Lightbox Company (Pty)Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and The Magic Lightbox Company (Pty)Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature 2A Old Kilcullen Road, Bryanston, Sandton, 2191

12. Variation

The Magic Lightbox Company (Pty)Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by The Magic Lightbox Company (Pty)Ltd based in South Africa with registration number 2014/067756/07.

14. Contact Information

The Magic Lightbox Company
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